

**REQUEST FOR AGENDA PLACEMENT FORM**

Submission Deadline - Tuesday, 12:00 PM before Court Dates

**Approved**

**SUBMITTED BY: Dan Milam**

**TODAY'S DATE: 12/3/2019**

**DEPARTMENT:**

**Information Technology**

**SIGNATURE OF DEPARTMENT HEAD:**

**Dan Milam**

**REQUESTED AGENDA DATE:**

**12/09/19**

**SPECIFIC AGENDA WORDING:**

Consideration of Scott Heisey to attend the SunGard Conference in Las Vegas Nevada.

**PERSON(S) TO PRESENT ITEM:**

**Dan Milam**

**SUPPORT MATERIAL: (Must enclose supporting documentation)**

**TIME: 10**

**ACTION ITEM: XX**

**WORKSHOP:**

(Anticipated number of minutes needed to discuss item)

**CONSENT: \_\_\_\_\_**

**EXECUTIVE:**

**STAFF NOTICE:**

**COUNTY ATTORNEY:**

**IT DEPARTMENT: \_\_\_\_\_**

**AUDITOR: \_\_\_\_\_**

**PURCHASING DEPARTMENT:**

**PERSONNEL:**

**PUBLIC WORKS: \_\_\_\_\_**

**BUDGET COORDINATOR: \_\_\_\_\_**

**OTHER:**

**\*\*\*\*\*This Section to be completed by County Judge's Office\*\*\*\*\***

ASSIGNED AGENDA DATE: \_\_\_\_\_

REQUEST RECEIVED BY COUNTY JUDGE'S OFFICE \_\_\_\_\_

COURT MEMBER APPROVAL \_\_\_\_\_

Date \_\_\_\_\_

TO: Johnson County Commissioners Court

FROM: Scott Heisey, System Administrator

RE: CentralSquare 2020 Customer Event

I'm writing to request approval to attend the *CentralSquare 2020* customer event, March 17-20. This event represents a critical opportunity for us to ensure we get the most from our software investment, make industry and peer connections and stay informed of the latest technologies to help us serve our citizens and community.

Attending this event is important to maintaining our existing contacts and information while updating our agency about the new solutions, ideas and expertise that CentralSquare brings to the table. As we are a valued client and partner of CentralSquare, the opportunities that this event brings cannot be understated.

*CentralSquare 2020* offers three full days of highly praised training opportunities, including expert-led breakout sessions and user-oriented presentations, as well as information about CentralSquare's product roadmap. I will be able to engage directly with CentralSquare developers and support team to ask detailed technical questions and outline our specific needs.

Previous user events were filled with exciting new public-sector technology that I'll be able to experience first-hand this year. Because our communities demand more than ever, we need to maximize our capabilities and resources, so I'll be focused on solutions for these initiatives:

- Short-term effect on Johnson County.
- Long-term direction of software.

Below is an approximate, cost-sensitive breakdown for attending the entire event:

Registration	\$499.00
Airfare	\$372.00
Transportation	\$50.00
Hotel	\$700.00
Meals	\$60.00
Total	\$1,681.00

Throughout the event, I'll be taking useful notes and gaining best practices that I will bring back to our agency. I'll have an overview of the next steps we should take with our CentralSquare software.

Thank you for your consideration.

 **CENTRAL SQUARE 20/20**

**JOIN US AT**  
 **CENTRAL SQUARE 20/20**



CentralSquare 2020 is the premier educational and networking event for more than 7,500 CentralSquare customers. It promises to be the must-attend event for public sector agencies across North America.

**March 17 – 20 • Las Vegas,  
NV**

[Register Now](#)



 **CENTRAL SQUARE 20/20**



**93%** ATTENDEE  
**SATISFACTION**  
AT LAST YEARS EVENT

# Agenda

Breakfast and lunch provided March 18, 19 and 20

Light food and beverages provided at welcome  
reception

Dinner buffet and beverages provided at closing  
event

TUESDAY,

WEDNESDAY,

THURSDAY,

FRIDAY,

# CENTRAL SQUARE 20/20

Welcome	Session	Customer	Customer
Reception	Breakout Sessions	Support	Support
	Customer	Customer	Customer
	Support	Experience Zone	Experience Zone
	Customer	Innovation	Innovation
	Experience Zone	Product Demos	Product Demos
	Innovation	Demo Theater	Demo Theater
	Product Demos		Closing Event
	Demo Theater		

Breakout session details  
coming December 2019.

# Pricing

 **CENTRAL SQUARE 20/20**

**SUPER EARLY BIRD RATE** **\$499**  
 Register by December 31, 2019

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**Early Bird Rates**  
*Register by January 17, 2020*

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**FULL ACCESS** **\$699**  
**ONE-DAY ACCESS** **\$349**

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**Regular Rate**  
*Register January 18, 2020 – March 3, 2020*

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**FULL ACCESS** **\$899**  
**ONE-DAY ACCESS** **\$449**

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**Onsite**

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**FULL ACCESS** **\$1,099**  
**ONE-DAY ACCESS** **\$549**

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## CENTRAL SQUARE 20/20

Need to justify your trip?

Download a justification letter here.

[Download Now](#)

# Venue

Event sessions and activities will take place at

**Caesars Palace**

3570 S. Las Vegas Blvd.

Las Vegas, NV 89109

[Learn More](#)

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# Hotel

CentralSquare has hotel block rates available at Caesars Palace. Please see additional details below.

 **CENTRAL SQUARE 20/20**

Las Vegas, NV 89109

Room Rate: **\$199** (plus tax and resort fee)  
single/double occupancy

Hotel Block Cutoff Date: **February 16, 2020**

Parking: [caesars.com/parking](https://caesars.com/parking)



#### Additional Hotel Details

Event rate available until **February 16** or when room block is full, whichever occurs first. Rate applies to reservations arriving March 15 or later and departing March 21 or earlier. Reservations for nights beyond this may be at a higher rate.

**Resort Fee: \$25** (plus tax) per night

Includes in-room internet for 2 devices per room per day, two admissions to the Fitness Center per room per day (does not include spa), and unlimited local phone calls.

Each room includes hair dryer, iron/ironing board, dual phone line with voice mail, in-room safe, and Keurig coffee makers. Keurig pods used are \$3 each so





Click below to book or call **866-227-5944** and  
mention CentralSquare 2020.

Note: A \$15 fee applies to reservations booked by  
phone.

[Book Now](#)

# Present

User-led presentations at CentralSquare 2020 provide the  
ideal platform for you to help your CentralSquare peers to  
achieve success.

[Learn More](#)



# Be a Sponsor

Sponsorship and exhibit opportunities are available by invite only. For more information, send an email to [conferences@centralsquare.com](mailto:conferences@centralsquare.com).

# Contact Us

 **CENTRAL SQUARE 20/20**

© Copyright - CentralSquare All rights Reserved - [Policies for CentralSquare 2020](#)

## Dan Milam

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**From:** Scott Heisey <info@cvent.com>  
**Sent:** Friday, November 22, 2019 1:36 PM  
**To:** Dan Milam  
**Subject:** CentralSquare 2020: Registration Confirmation

### \*\*\*JOHNSON COUNTY SECURITY NOTICE\*\*\*

This email originated from an external sender. Exercise caution before clicking on any links or attachments and consider whether you know the sender. **DO NOT** open attachments or click links from unknown sources or unexpected email.

### General Options

**Name:**  
Scott Heisey  
**Email:**  
sheisey@johnsoncountytexas.org  
**Title:**  
System Administrator  
**Organization/Agency:**  
Johnson County  
**Address:**  
2 N. Mill St  
Cleburne, Texas 76033

USA

**Number of People Registered:**  
1

**Event Title:**  
CentralSquare 2020

**Location:**  
Caesars Palace  
3570 S. Las Vegas Blvd.  
Las Vegas, Nevada 89109

USA

**Phone:**  
(866) 227-5938

**Date:**  
03/17/2020

### Current Registration Details

## Scott Heisey

### Agenda Items

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Registration Item	Cost
Event Registration	\$499.00

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## Order Summaries

### Order

Date	Type	Amt Ordered	Amt Paid	Amt Due
11/22/2019 11:35 AM PT	offline order	\$499.00	\$0.00	\$499.00
Total:		\$499.00	\$0.00	\$499.00

### Payment Details

**Dan Milam**

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**From:** Kristi Shaw  
**Sent:** Friday, November 22, 2019 2:42 PM  
**To:** Scott Heisey; Dan Milam; Libby Chandler  
**Subject:** Fwd: Caesars Palace Las Vegas Reservation Confirmation

Thanks  
Kristi

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**From:** CentralSquare 2020 <groupcampaigns@pkghlrss.com>  
**Sent:** Friday, November 22, 2019 2:32:02 PM  
**To:** Kristi Shaw <kshaw@johnsoncountytexas.org>  
**Subject:** Caesars Palace Las Vegas Reservation Confirmation

**\*\*\*JOHNSON COUNTY SECURITY NOTICE\*\*\***

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**RESERVATION CONFIRMATION**

Dear Scott Heisey,

Thank you for choosing Caesars Palace. Your confirmation number and reservation details are below. Should you need to make changes to your reservations, please [click here](#).

[Click here](#) to reserve fast and efficient shuttle service to and from Caesars Palace with LASxpress, our preferred vendor. LASxpress is committed to providing you a convenient, stress-free experience. It's simple and easy!

**HOTEL** Caesars Palace  
3570 Las Vegas Boulevard South, Las Vegas, NV 89109  
866-227-5944

## Acknowledgement Number: 32MJ7ZLL

Date Booked: Nov 22, 2019

Guest Name: Scott Heisey

Arrival: Mar 17, 2020

Departure: Mar 20, 2020

Room Type: Octavius Premium Room King Bed Non Smoking  
Please note: Room preferences are not guaranteed and additional charges may apply.

Guests: 1

	Date	Guest(s)	Status	Rate
	Mar 17, 2020	1	Confirmed	199.00
	Mar 18, 2020	1	Confirmed	199.00
Nightly Rate:	Mar 19, 2020	1	Confirmed	199.00

Please note: Maximum occupancy is four persons per room. An additional nightly fee of \$30 plus tax per person will apply to rooms with more than two occupants and is not reflected in the rate above.

Rate, Tax and  
Fee Policy:

Negotiated group rates are not valid with, during, or in conjunction with other discount programs and are subject to change prior to reservation confirmation. Room rates shown do not include 13.38% room tax (subject to change). Total charges presented on the website will include all resort fees, room and tax charges. The daily resort fee of \$25 includes the following services: In-room high speed Internet each day (two devices per day), daily access to the fitness room at our spa for two, and local calls.

Please note: Parking fees (self and valet) may apply. See [www.caesars.com/parking](http://www.caesars.com/parking) for details.

Cancel Policy:

Cancellation Policy: The hotel requires a 72-hour cancellation policy prior to the arrival date and the guest may then cancel the reservation with no penalties. However, if the reservation is canceled less than 72 hours prior to arrival date, the guest will forfeit their deposit of the 1st night's room and tax. When booked within 3 days, cancellations will be allowed but the guest will forfeit the 1st night's room and tax deposit.

Deposits and  
Credit Cards:

All reservations must be guaranteed by a major credit card. A valid credit card in the guest's name along with proper identification is required upon arrival for remaining room balance and incidentals. Unless otherwise specified, one night's room and tax are charged upon booking. Reservations made with declined or invalid credit cards are subject to cancellation. Personal checks will be accepted for pre-payment of reservation balance only if

received at least 30 days prior to arrival date. Checks will not be accepted if received less than 30 days prior to arrival.

Check-In  
Check-Out: Check-In time is 4:00 p.m. and Check-Out time is 11:00 a.m. Early Check-In and Late Check-out fees may apply.

Room  
Preferences: We will make every effort to fulfill your preference requests; however they are not guaranteed, as rooms are assigned upon arrival. Additional charges may apply for some requests. For accommodation preferences for the physically challenged, please call us at 866-227-5944.

Age Policy: You must be 21 years of age or older to reserve and check-in to a hotel room.

## SAVE THE PLANET GET REWARDED

*You'll receive a \$10 food and beverage credit should you choose to skip daily housekeeping service.*

*Visit check-in desk for details.*



CAESARS  
PALACE

planet  
hollywood

Paris

Flamingo

THE  
CROWWELL

THE  
LINQ

rio

Harrah's

BALLY'S





American Airlines

Plan Travel

Travel Information

AAdvantage

# Choose flights

New search

## Your trip summary



Round trip (Non-refundable)



Total \$1,160 (all passengers)

Price and tax information

Good value with benefits

- Flexible cancellation policy
- Flight status updates delivered
- Flight insurance available
- Baggage insurance

Includes taxes and fees not included here

Depart Dallas/ Fort Worth, TX to Las Vegas, NV

Tuesday, March 17, 2020

7:00 AM → 7:56 AM 2h 56m Nonstop Main Cabin

Details | Change

Return Las Vegas, NV to Dallas/ Fort Worth, TX

Friday, March 20, 2020

4:11 PM → 8:49 PM 2h 38m Nonstop Main Cabin

Details | Change

## Upgrade to First

Round trip (Non-refundable)

+\$657 per person

Total \$1,028.60 (all passengers)

Upgrade

### Best way to travel

- Our largest, most comfortable seat
- 2 free checked bags
- Priority security at participating airports
- Priority boarding
- Same-day flight change & standby when available on American flights

\*On planes with both Business and First, you get 1 extra checked bag or 2 if you're AAdvantage Executive Platinum



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Learn more

